# 2026 Rate Adjustments

**Overview of Product and Service Improvements** 

This document contains a non-exhaustive list of examples of product and service improvements. As the list may not be complete, Exact does not guarantee its accuracy or comprehensiveness.

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# **Contents**

1	Product improvements	3
1.1	Exact Online (Accounting)	3
1.2	Exact Online Office Management (Accounting)	6
1.3	Exact Online Accounting (Entrepreneurs)	8
1.4	Exact Online Accounting Premium	13
1.5	Exact Online Construction	15
1.6	Exact Online Projects	.16
1.7	Exact Online Projects Premium	.17
1.8	Exact Online Wholesale Distribution & Manufacturing	.18
1.9	Exact Online Tax (Accounting)	21
1.10	Exact Online Annual Accounts (Accounting)	23
1.11	Exact Online HR & Payroll	25
1.12	Exact Globe+	26
1.13	Exact RPA	27
1.14	Exact Financials	28
1.15	Exact Synergy	29
1.16	Exact AEC	30
1.17	Exact Insights	.31
1.18	Exact ProAcc / Exact WinBooks / Exact Venice	32
1.19	Exact Proquro	.33
1.20	Exact SRXP	34
1.21	Exact Reeleezee	.35
1.22	Exact Easy Accounting	36
1.23	Exact Multiverse	.37
1.24	Easy HR & Payroll for HR and payroll	39
1.25	Exact Horeko	40
2	Service improvements	41
2.1	Free training courses	41
2.2	Exact Al Assistant for your Exact product	41
2.3	Exact Online Knowledge Base	41
2.4	Exact Online Support Portal for suggestions	41



# 1 Product improvements

# 1.1 Exact Online (Accounting)

#### **New Exact Online look**

We have updated Exact Online's appearance to make the software clearer and easier to use. The new design offers reports with better contrast, visible actions and improved 'metro line' navigation. Filtering options have also been adjusted to support faster searching, selection and analysis. With these improvements, doing your daily tasks in Exact Online has become more efficient, intuitive and pleasant. You can continue to enjoy the advantages of modern, user-friendly accounting software.

# Accounting: Import and export of Smart Closing checklist templates

You can now import and export Smart Closing checklist templates. You can reuse templates for your subscription's main and practice companies, but also between different subscriptions with Smart Closing. Available for Professional edition and up.

# Accounting: E-invoicing optimisation wizard

With the e-invoicing optimisation wizard in Exact Online, a simple registration for the Peppol network is all you need to start optimising your company. It assures a swift and straightforward transition to e-invoicing, without hassle or delays. You can inform your customers and suppliers that you are part of the Peppol network and easily adapt shipping methods for customers who are also participants. This saves time and prevents errors when sending invoices. Invoicing becomes smooth and efficient, and communications with your customers and suppliers are clear and professional.

# Accounting: Organised entry of incoming e-invoices

When you first receive an e-invoice from a new supplier, a handy pop-up appears in Exact Online. You can use it to specify whether you want to automatically categorise future invoices from this supplier based on rules, VAT rates or cost types. Furthermore, you can easily decide which elements you wish to include or exclude in the rules and headings. By using standard descriptions, you can quickly locate invoices later. This saves time when processing invoices and ensures a consistent, well-organised company. You maintain control of your financial data and avoid e-invoice processing errors.

# Accounting: More insight into how your entry proposals are generated

The 'Overview' button now provides detailed insight into the generation of entry proposals in Exact Online. You can see which data the robot is using and which



entries were used to inform a proposal. In addition, you can provide entries to be included in new proposals yourself. This increases your control and insight into the entry process. That way you can make quicker assessments and adjustments as needed, allowing for more accurate, better organised records.

# My[Firm]: Immediate payments

Users can now use the new Pay € button on purchase invoices to make one-time payments with automatic reconciliation and no batch costs.

# My[Firm]: Copying quotes

My[Firm] users can easily copy existing quotes.

## My[Firm]: Simple layout editor for reminders and quotes

My[Firm] users can now also easily create and customise layouts for reminders and quotes. This was already possible for sales invoices.

# My[Firm]: Home page

The new My[Firm] homepage is designed to help your customers organise and manage their financial affairs as efficiently as possible. It offers shortcuts to frequently used functions, essential actions and settings. Directly from the home page, you can create and pay invoices, upload purchase invoices, analyse your profit and loss, and view a list of tasks in need of attention.

# Accounting: Adding comments when rejecting entry proposals

You can now comment on why you are rejecting an entry proposal. Colleagues and customers who see your comment can then take action accordingly. This improves transparency and avoids misunderstandings about the entry process. This simplifies collaboration and allows for faster corrections.

# Accounting: More insight into the automatic processing of your bank transactions

When processing bank transactions, you now receive extensive insight into the reasoning behind specific allocations. You can also see why not all allocation rules were applied in certain cases. This improves your understanding of the automated processing procedure and can help to resolve any ambiguities. You maintain control over your accounting company and can make fast, efficient adjustments as needed.



# Accounting: Batch payments for ABN AMRO, Triodos, ASN, SNS, Regiobank | NL ONLY

If you have an Exact automated bank feed for any of these banks, you can now easily send out batch payments in Exact Online. Approving the payments within your banking environment is also simple. This saves time and reduces manual effort when doing multiple payments at once. This speeds up the payment process and gives you more control over your accounting company.

#### Accounting: Easy processing of assets during year-end closing

You can now easily process your assets during the year-end closing in Exact Online. You can manage and write off assets right in the overview, enabling a faster, more transparent year-end process. This saves time and prevents errors when processing fixed assets. With your records kept up to date, you can close the financial year efficiently.

# Accounting: Importing CARO files | BE ONLY

Exact Online supports imports of CARO files. This makes it very simple to enter digital credit card statements and process them for your company. The result is greater efficiency, less manual work and a more organised company. You are prepared for future requirements and spend less time updating your data.

#### Accounting: Onboarding revision for e-invoicing and banking services

A revised onboarding process allows for faster, simpler activation of e-invoicing and banking services in Exact Online. Your company screening only needs to be completed once, after which you can activate multiple services in one go. This saves time, avoids duplicate work and enables faster company automation.



# 1.2 Exact Online Office Management (Accounting)

#### **New: Office Management Professional**

Exact Online Office Management Professional is an addition to the Exact Online Accounting Suite. This product includes all the functionalities from Office Management Plus, with additional CRM features. Examples include sales opportunities and signing quotes.

# **Expanded task management**

It is possible to reschedule tasks either in the task itself or in the My Work dashboard. The My Work dashboard has been further expanded and now provides greater insight into the tasks that need to be completed in the current week, as well as tasks expected to be assigned to employees in upcoming weeks.

Planning can now have a start date in the past, enabling, for example, scheduling of the VAT return for the previous quarter.

Alongside these functional changes, the interface has been improved for the planning and task boards and all associated pages.

#### File overview

A new file overview provides insight into the status of your existing files, while also facilitating the bulk creation of new files, linking to SharePoint, and managing file access. This prevents errors and gives you more options to set up this functionality quickly.

#### **New Exact Online look**

We have updated Exact Online's appearance to make the software clearer and easier to use. The new design offers more contrast in reports, clearly visible actions and improved Metro Line navigation. Filtering options have also been adjusted to support faster searching, selection and analysis. With these improvements, doing your daily tasks in Exact Online has become more efficient, intuitive and pleasant. You can continue to enjoy the advantages of modern, user-friendly accounting software.

#### Improved navigation

Whether it concerns your navigation after logging in or when you're adding clients and files, we have reduced the number of steps necessary to access the desired information over the past year.



# Indexation of fixed price projects

For projects with fixed prices, you can now specify a fixed or proportional price increase when copying to the next year. This simplifies your year-end process.



# 1.3 Exact Online Accounting (Entrepreneurs)

#### **New Exact Online look**

We have updated Exact Online's appearance to make the software clearer and easier to use. The new design offers more contrast in reports, clearly visible actions and improved Metro Line navigation. Filtering options have also been adjusted to support faster searching, selection and analysis. With these improvements, doing your daily tasks in Exact Online has become more efficient, intuitive and pleasant. You can continue to enjoy the advantages of modern, user-friendly accounting software.

# **Updated layout editor**

With the revised standard layout editor in Exact Online, you can create layouts faster and more easily. Whether those are for sales invoices, quotes, reminders or subscription invoices and confirmations. The updated editor provides a clearer overview of your actions and reduces manual work. This saves time and prevents errors when creating or modifying layouts.

#### Accounts receivable overviews

The new accounts receivable statements in Exact Online provide quicker insight into outstanding items and your customers' payment behaviour. A comprehensive overview shows you the amounts of outstanding payments and how long they have been overdue at a glance, making follow-up easier. In addition, you can now also share these overviews with your customers yourself proactively, giving them immediate insight into their outstanding invoices. This improves the transparency of the payment process and helps to identify any errors in companies in time instead of retroactively. You maintain control over your accounts receivable and avoid cash flow surprises.

# E-invoicing optimisation wizard

With the e-invoicing optimisation wizard in Exact Online, a simple registration for the Peppol network is all you need to start optimising your company. It assures a swift and straightforward transition to e-invoicing, without hassle or delays. You can inform your customers and suppliers that you are part of the Peppol network and easily adapt shipping methods for customers who are also participants. This saves time and prevents errors when sending invoices. Invoicing becomes smooth and efficient, and communications with your customers and suppliers are clear and professional.



#### Approval of (e-)invoices

In Exact Online, you can now easily approve only incoming e-invoices as part of the approval process. You are always aware of incoming e-invoices before you make a payment. This provides you with a clearer overview and helps to avoid accidental processing of incorrect or duplicate invoices. Your approval process becomes faster, more efficient and more transparent. You maintain control over your accounting company and save time when processing incoming invoices.

## Organised entry of incoming e-invoices

When you first receive an e-invoice from a new supplier, a handy pop-up appears in Exact Online. You can use it to specify whether you want to automatically categorise future invoices from this supplier based on rules, VAT rates or cost types. Furthermore, you can easily decide which elements you wish to include or exclude in the rules and headings. By using standard descriptions, you can quickly locate invoices later. This saves time when processing invoices and ensures a consistent, well-organised company. You maintain control of your financial data and avoid e-invoice processing errors.

#### Email notifications for received e-invoices

You can now configure Exact Online to notify you by email whenever you receive an e-invoice. This means you are always aware of incoming invoices without actively checking for them. You have a better overview and can respond to new invoices more swiftly. Maintain control over your accounting company and avoid delays in the payment process.

# More insight into how your entry proposals are generated

The 'Overview' button now provides detailed insight into the generation of entry proposals in Exact Online. You can see which data the robot is using and which entries were used to inform a proposal. In addition, you can provide entries to be included in new proposals yourself. This increases your control and insight into the entry process. That way you can make quicker assessments and adjustments as needed, allowing for more accurate, better organised records.

#### Easy processing of employee payments

When uploading an invoice to the scanning service, you can now specify whether an employee has already paid the invoice or receipt. You mark the relevant employee as a 'supplier', ensuring that this is processed directly for the company. This helps to prevent duplicate payments and ensures clear records. This saves time and ensures you always have a complete and accurate overview of employees' payments.



# Adding comments when rejecting entry proposals

You can now comment on why you are rejecting an entry proposal. Colleagues and customers who see your comment can then take action accordingly. This improves transparency and avoids misunderstandings about the entry process. This simplifies collaboration and allows for faster corrections.

# Easy activation of Automatic Invoice Processing

You can now easily activate Automatic Invoice Processing within your environment. This allows you to make immediate use of your subscription's three free entry proposals. Using Automatic Invoice Processing saves time when processing invoices and ensures a smooth process. Processing of incoming invoices becomes faster, more efficient and less prone to errors.

#### Easy addition of QR code with payment link to your sales invoices

You can now add a QR code to your invoices. On scanning the code, the recipient is directed to a personal payment page. The invoice can be paid quickly and easily, without any additional steps. This speeds up the payment process and reduces administrative effort. You control your cash flow and are offering your customers a modern, user-friendly payment method.

#### More insight into the automatic processing of your bank transactions

When processing bank transactions, you now receive extensive insight into the reasoning behind specific allocations. You can also see why not all allocation rules were applied in certain cases. This improves your understanding of the automated processing procedure and can help to resolve any ambiguities. You maintain control over your accounting company and can make fast, efficient adjustments as needed.

# Batch payments for ABN AMRO, Triodos, ASN, SNS, Regiobank | NL ONLY

If you have an Exact automated bank feed for any of these banks, you can now easily send out batch payments in Exact Online. Approving the payments within your banking environment is also simple. This saves time and reduces manual effort when making multiple payments. This speeds up the payment process and gives you more control over your accounting company.

# Easy processing of assets during year-end closing

You can now easily process your assets during the year-end closing in Exact Online. You can manage and write off assets right in the overview, enabling a faster, more transparent year-end process. This saves time and prevents errors when processing fixed assets. With your records kept up to date, you can close the financial year efficiently.



# Automated bank feeds for ING, KBC, BNP, Belfius and Bank van Breda | BE ONLY

Exact now supports automated bank feeds for ING, KBC, BNP, Belfius and Bank van Breda. You can automatically import bank transactions for your company up to four times a day. For ING and KBC, you can also make payments directly in Exact Online. Processing of bank transactions is faster, clearer and less susceptible to errors. You maintain control over your cash flows and save time when updating your records.

# Importing CARO files | BE ONLY

Exact Online supports imports of CARO files. This makes it very simple to enter digital credit card statements and process them for your company. The result is greater efficiency, less manual work and a more organised company. You are prepared for future requirements and spend less time updating your data.

#### Importing CAMT053 files | BE ONLY

Exact Online supports imports of CAMT053 files. You can use this format to automatically enter and process bank information and transactions. This saves time, reduces errors and improves your insight into your financial data.

# Onboarding revision for e-invoicing and banking services

A revised onboarding process allows for faster, simpler activation of e-invoicing and banking services in Exact Online. Your company screening only needs to be completed once, after which you can activate multiple services in one go. This saves time, avoids duplicate work and enables faster company automation.

#### Easy one-time payments from Exact Online

Making payments often takes time and requires precision. You can easily make a single payment using Exact Online, directly in your accounts. With all the payment details at the ready, all you need to do is confirm the order. No more dealing with multiple portals or manually retyping amounts and reference numbers. This saves time, reduces the likelihood of errors and keeps you in control of your cash flow. It can all be done securely and fully in Exact Online. You have the ability to make one-off payments with Exact's automated bank feed.

# Easily make one-off payments with the Exact mobile app | BE ONLY

Want to make a payment while on the go? The Exact mobile app makes it possible. Simply select an invoice, verify the details and use your usual banking interface to make the payment. No additional steps required; it can all be done in the app. You can make payments where and whenever is most convenient, safely and quickly. This provides you with flexibility and ensures that your records are always up to date.



# Exact payment link | BE only

With Exact's payment link, you can simplify your customers' payment process and receive payments more quickly. A payment link is easily added to your invoices and payment reminders. Adding a payment link helps you to receive your money faster, while also allowing for fully automated administrative processing of such payments. This saves time and prevents errors, too.



# 1.4 Exact Online Accounting Premium

#### General ledger analyses by period

You can now easily perform general ledger analyses per period across multiple companies. This offers you quick insight into the state of your finances and simplifies the identification of trends and deviations. You can maintain a good overview and use current data to inform your decisions.

#### General ledger analyses by date

With general ledger data analyses by date, you can easily perform analyses across multiple companies. With a detailed overview of the figures on specific dates, you can check and compare your data more accurately. This helps you to make more informed financial decisions.

## Quarterly reporting

You can now easily analyse reports by quarter across multiple companies. This provides rapid insight into quarterly figures, trends and deviations. This makes it easier to compare results and effectively adapt your business operations.

#### Easy processing of assets during year-end closing

During the year-end closing process, you can now also easily process assets across multiple companies. This saves time and ensures consistent, structured processing of fixed assets. This allows you to close the financial year efficiently and maintain control over your company.

## Getting started with H.Q.

When you start using the H.Q. platform, there is now a Getting Started to help you get it set up just right. Step-by-step guidance ensures faster, more effective use of H.Q. You'll get the most out of the platform right away and work more efficiently.

#### H.Q. home page

The updated HQ home page improves your understanding of which tasks you can perform across multiple companies. Examples include processing entry proposals, approving invoices and managing invoices to be paid, for both purchases and sales. You can also easily see which statements still require processing, the presence of an active automated bank feed and whether the VAT return was submitted on time. You maintain your overview and can prioritise tasks quickly.



# More filtering options for H.Q. outstanding items page

The outstanding items page now has more filtering options. When managing accounts receivable, you can easily filter by first, second or third reminders, payment plans or reminder profiles, for example. This makes it easier to find specific items and take targeted action. You maintain your overview and can manage your accounts receivable more efficiently.

# H.Q. balance sheet and profit & loss view of multiple companies in tandem

Easily display all your companies' balance sheet and profit & loss, side by side in one overview. This provides faster insight into the state of your finances for your entire business. A valuable improvement for entrepreneurs who work with multiple companies.

# **User profiles**

With profile templates, you can assign user rights in Accounting Premium faster and more efficiently. You select a predefined role, such as Administrator or Bookkeeper, and assign it to multiple users. This saves time and prevents errors when setting up user rights. A practical improvement that makes it easier to manage your companies.



# 1.5 Exact Online Construction

#### Improved project overview

The Projects overview has been updated to provide you with more control and flexibility. You can now control how the data is displayed yourself for faster and more efficient project management, even with large data sets. You can view and monitor sub-projects in the Projects overview, making it easy to track the progress of smaller tasks within a project. Furthermore, you can select, rearrange and adjust the width of columns to ensure that the information you find most relevant is always clearly visible. Filters allow you to quickly find the right data and you can save your filter settings for reuse. It is also possible to use filters to define which data you want exported to a CSV file, so you always have the exact information you need.

# Updated staffing (in controlled release for now)

Staff scheduling has been completely redesigned to provide greater flexibility when managing your team. You can customise the staffing overview to suit your needs and switch between various calendars, such as weekly or daily. That way you always have the right amount of detail for your staffing plans. You can easily create new assignments in the overview, including urgent jobs, and schedule the required equipment as well. This makes scheduling of employees and resources faster and more transparent, ensuring that your projects run smoothly.

## Peppol for sales invoices (live in BE, NL to come)

You can now send sales invoices directly to your customers in Exact Online Construction using Peppol. Registering for the Peppol network is easily arranged in Exact Online Construction. When sending invoices, you can see instantly if the customer is already registered on the Peppol network and complete the invoice straight away. You can also set the preferred shipping method per customer: Peppol or email.

#### **Exact AI Assistant**

The Exact AI Assistant is your smart, personal assistant to make working in Exact Online Construction easier. This tool will help you navigate the software, answer all your questions day or night and offer you immediate access to any relevant support information. You no longer have to search through manuals and always receive the right answer quickly, enabling you to get to grips with new functionalities and processes easily.



# 1.6 Exact Online Projects

# Functional improvements for more efficient project management

The improvements implemented in Exact Online Accounting for entrepreneurs are automatically available to Essentials, Plus and Professional users. These improvements enhance the overall user experience.

In addition, several functional improvements have been implemented to support more efficient project administration. Examples include the automatic generation of project numbers for quotes, settling of outstanding balances for prepaid projects, and absence and leave synchronisation with Outlook.



# 1.7 Exact Online Projects Premium

## Automatic journalising of costs

It is now possible to automatically journalise the cost of hours worked. A new project setting allows for automatic cost allocation for all project types. Once the time has been approved, a journal entry is created automatically. For hours, the cost is calculated based on the number of hours worked and the internal cost price for the employee. For cost entries, the cost is calculated based on the quantity and the set rate for the cost type. The following general ledger accounts are used: on the debit side the general ledger account cost price of the turnover set for the item or item group, while on the credit side a generic general ledger account is used for cost coverage. The latter can be defined in the project settings.

# Linking financial entries to an activity or cost item (WBS)

With this new feature, you can specify the activity or cost item (WBS) in a financial entry rule (general journal entries, sales entries, purchase entries, bank entries). This allows you to further differentiate revenue and cost entries within a project.

#### Immediate automatic revenue and cost allocation once time is approved

Journalise costs and/or revenue for projects with subsequent costs as soon as the time has been approved, without waiting for the sales invoice to be processed. The amount for the work yet to be invoiced is recorded as a debit on the balance sheet and offset upon invoicing. This method enables accurate alignment between costs and revenues and records them in the appropriate period. By entering costs and revenues in the correct period, you gain a more accurate understanding of your project's profitability.



# 1.8 Exact Online Wholesale Distribution & Manufacturing

# Manufacturing: Adding batch numbers by scanning upon receipt with stock management app

If you are using the stock management app to register production receipts, you can now easily link batch numbers or add new batch numbers by scanning.

# Manufacturing: Adding an expiry date upon receipt with stock management app

If you are using the stock management app to register production receipts, you can now also add an expiry date. This was previously only possible in the web application.

# Manufacturing: Scanning batch numbers for production released with stock management app

If you are using the stock management app to record released production, you can now also use barcode scanning to select the relevant batch numbers. This allows you to work more efficiently and avoids errors.

# Manufacturing: Picking sequence for released materials with stock management app

If you are using the stock management app to record released production, you are now directed through the warehouse based on the location code or picking sequence number, just like for order picking. That way you can make a single, efficient pass through your warehouse.

#### Manufacturing: Default destination for received work orders

With order-driven manufacturing, employees had to switch manually between delivering, stocking and waiting to deliver when receiving work orders. Instead of reverting to 'Deliver' by default, the most recent destination improvement is now suggested. This saves time and prevents errors.

# Setting delivery terms for multiple accounts simultaneously

Save time by setting delivery terms for multiple accounts simultaneously. You'll no longer have to manage each account separately.

A sales process includes deliveries of goods to your customers, of course. Delivery terms allow you to take action regarding sales orders you cannot fulfil in full by the desired date. This facilitates further follow-up. You set these delivery terms per customer, and now you can also update them in bulk.



# Improved printing and email buttons

We have improved the printing and email buttons. This reduces the number of clicks and gives you better preview options and a more consistent Exact Online experience.

# Wholesale Distribution & Manufacturing Premium: Reserving specific serial and batch numbers for customers.

With the 'Reserve serial/batch numbers' setting, you can now reserve specific serial and batch numbers of items in stock and link them to your sales orders. This also allows you to determine the specific batch to which an order picker is sent if you are using the Exact Stock Management app for order picking.

#### Wholesale Distribution & Manufacturing Premium: User profiles and templates

Simplify your user management with profiles and templates for specific sets of user rights. By eliminating the need to assign individual rights, you save a lot of time. The profiles can be used to group various rights for users. You can manage users more easily and needn't assign them rights individually. Once you create the user profiles in your master data, the administrator can associate users with these profiles. Whenever you change a user profile, your changes are applied immediately to all users with that profile. You can also create and use profile templates for efficient user rights management.

#### Changing the purchase ledger in entry proposals for item invoices.

You can now adapt the purchase ledger for purchase invoices based on the items in your entry proposals. When you create orders in Exact Online, you can receive and record item invoices at the same time as cost invoices. For invoices received via our scanning service, an 'Invoices to be received' window appears when you open the entry proposal. This allows you to select the orders associated with the scanned invoice.

# Wholesale Distribution & Manufacturing Premium: Reserving orders for customers in the Manage Stock Reservations page

With the new Link Order button on the Manage Stock Reservations page, you can now link sales orders to existing orders directly.

Previously, you could only link a sales order to an order created specifically for that sales order. This process is a better fit for order-driven items. With this new improvement, you can efficiently associate sales orders with scheduled incoming stock items from larger orders and reserve incoming stock.

# Adding a process routing step to a new bill of materials template via import/export

We have made an improvement to the bill of materials template for import/export, allowing you to add a Process Routing Step column. This enables more precise



management of bills of materials, with each step of your manufacturing process clearly defined and easy to review.



# 1.9 Exact Online Tax (Accounting)

#### Earlier release of new tax years

The new tax years were delivered a month earlier than usual in other years. In the lead-up to the newly introduced report types that have now been implemented, the production time for employees doing returns has been brought forward to allow for greater flexibility later in the year and facilitate more of a spread during peak periods.

# **Digital objections**

Exact Online Tax was the first to supply a digital objection to the tax authorities. All the available forms of tax submission are directly supported and have their own templates for workflows, reports and emails. Adding attachments is also possible. Later in the year, the ability was added to design your own objection templates, facilitating the implementation of office standards.

# Management information and compliance

It is now possible to export insights into a return's workflow and dispatch history, along with the associated audit trail. This can be done either in the application or using the API link. This allows for the extraction of relevant information, to support office management, for example.

#### **Submit Actual Return**

A new type of form, the 'Submit Actual Return' form, became available in August. For standard submissions, it is now possible to initiate a new tax return for the years 2017 to 2024 and to use this to report your actual return. This type of return comes with options for reporting and email templates.

# Data analysis expanded through querying and API

Querying allows you to retrieve and filter data from tax returns and tax demands for all your customers. As an example, you can use this data to see which customers are affected by a change in legislation or to create an overview of customers whose assets are at the limit of box 3 and need additional advice. We added ten or so fields related to the Submit Actual Return form this year.

The Annual Overview section in a VAT return is now also updated when you submit the return via API. Finally, in addition to various technical improvements, the API link can also be used to request SBA VA IB and SBA VA VPB assessment copies.



# Tax collaboration

New services for objections and the Submit Actual Return form were added. We also introduced SAR Checklist templates.

Many other improvements were implemented as well, such as the ability to select multiple documents and perform actions on the entire selection. This has also been expanded with Customise and Download features. Finally, in addition to returns, it is now possible to display customer insights, authorisations and checklists in the permanent portal's History tab. The associated filters were also introduced.



# 1.10 Exact Online Annual Accounts (Accounting)

#### Add external attachments to Annual Accounts reporting

In Annual Accounts (new), it is now possible to add external attachments to annual accounts by including a PDF document from another source in the Attachments section. The file name of the attached document can be easily modified for the sake of the table of contents, allowing for the creation of a single merged PDF document. You can attach a depreciation statement from Exact Online Accounting to the annual accounts, for instance.

# Key performance indicators in auditor's report in Annual Accounts reporting (new)

In Annual Accounts (new), the Auditor's Report includes a Key Performance Indicators section with (initial) comparisons over two years for the following categories:

- Sales and profitability
- Staff
- Liquidity
- Solvency

#### **Natural Persons Interim Report**

It is now also possible to prepare interim reports (annual accounts for a shortened financial year) for private individuals and to share these with your customer or a requesting party.

# **Preliminary Annual Accounts for Medium-Sized Enterprises**

For legal entities classified as medium-sized, preliminary annual accounts are made available based on the new, closed and general ledger-driven annual accounts process.

Key aspects of this revised method for Exact Online Annual Accounts:

- Closed reporting system based on central column balance
- Efficient reuse of data using a general ledger chart of accounts
- Management by exception
- Smart automation, partly through standard templates

Note: Filing of annual accounts (SBR) for legal entities classified as medium-sized will be addressed subsequently.

# Annual Accounts: Various improvements and expansions

Reporting has been enhanced with the following improvements and expansions:

- Statement of changes for current accounts (for legal entities first, followed by private individuals)
- Capital list participating interests



- Corporation income tax (CIT): Dynamic entries
- New chapter: Tax positions for natural persons
- Capital list participating interests
- Corporation income tax (CIT): Dynamic entries
- Expanded text under statements of changes
- Ability to modify general ledger labels in report (currently only possible in column balance)
- New chapter: Private specification attachments for natural persons
- Distinguishing between commercial and tax journal entries
- Optimisation of Styling templates so margins can be selected and stationery made available from the draft
- Accountant on customer card for auditor opinion signing process



# 1.11 Exact Online HR & Payroll

# **Exact Online Payroll: Transition to new pension system**

Pension funds have until 1 January 2028 to transition to the revised pension system stipulated in the Future Pensions Act. Several funds have now been successfully migrated. Our software has been fully prepared for this transition, offering a reliable, scalable solution that ensures a smooth and efficient switch.



# 1.12 Exact Globe+

#### Exact Globe+

We recently added the following innovations:

- The ability to receive electronic invoices via Peppol in the Netherlands and Belgium. This enables Belgian customers to comply with the legislation requiring VAT-registered businesses to be capable of sending, processing and receiving structured electronic invoices for B2B transactions from 2026. Besides, electronic invoicing allows for swift processing, saving Dutch and Belgian customers time and money, and use of the secure Peppol network prevents fake invoices.
- Introduction of Exact Al Assistant: Your intelligent personal assistant to make working in Exact even easier and enhance the quality of your work. This Al tool will help you navigate the software, answer all your support questions day or night and help you get to grips with new functionalities and processes.
- Calculation rules are updated in January each year. This means the new amounts for the legal minimum wage and the consequences are now available.
- Exact Globe+ now has an updated email engine. Since its introduction, this
  has been improved and expanded based on customer feedback. For
  example, we have enabled email templates for sending of reminders and
  quotes.
- Finally, Exact Globe+ continues to provide ongoing updates on changes to legal requirements in many different countries. For example, we support VERI\*FACTU in Spain and KseF in Poland.

You can read about these and other innovations at:

- 32.182.792 Product Update 505 (Globe+) Release Notes
- 32.525.016 Product Update 506 (Globe+) Release Notes



# 1.13 Exact RPA

# **Exact RPA**

We have added new options to Exact RPA:

- Support for merging documents into one PDF
- Ability to add buttons in RPA Views
- FID support for Exact Globe+
- New providers
  - o Azure DevOps
  - o Microsoft Business Central
  - o Microsoft Graph
  - Exact Financials
  - o ChatGPT
  - DeepSeek
  - NetSuite



# 1.14 Exact Financials

#### **Exact Financials**

In Exact Financials, we are introducing improvements and new functionalities aimed at increased ease of use and time savings. The options we added include:

- The ability to receive electronic invoices via Peppol in the Netherlands and Belgium. This enables Belgian customers to comply with the legislation requiring VAT-registered businesses to be capable of sending, processing and receiving structured electronic invoices for B2B transactions from 2026. Besides, electronic invoicing allows for swift processing, saving Dutch and Belgian customers time and money, and use of the secure Peppol network prevents fake invoices.
- In Exact Financials, you can create email form layouts for orders, payment specifications, direct debit specifications, order confirmations, delivery notes and sales invoices. Previously, only plain text could be used. From this year onwards, HTML is also permitted, enabling many standard layout features to be added to email layouts as well. For example, you can use different fonts and add images.
- We have added 'Description' and 'Language' as selection criteria when searching for an existing formula.
- We have also added the ability to view the asset master record and assets in more detail from the asset group report.

We continue to support Dutch and Belgian legislation and adapt the software to these systems as needed. Finally, we are continuing to work on technological improvements.

You can read about these and other innovative developments at:

32.189.303 Release Notes Exact Financials Product Update 7.37



# 1.15 Exact Synergy

## **Exact Synergy Enterprise**

We work day in, day out to improve Exact Synergy Enterprise so the software meets the latest standards for occupational health and safety links, SIVI/NVS, payroll calculations and returns. The Exact Synergy apps included now have many new functionalities for improved customer, document and user management.

Recent additions to Exact Synergy Enterprise include:

- Best Practice for PSA and CRM: By using Best Practices, an organisation can make processes operational in a very short time. This year, Best Practices were added for PSA and CRM.
- New APIs: There are now APIs available for Project Deliverables and Work Breakdown Structure (WBS) rules.
- Introduction of Exact Al Assistant: Your intelligent personal assistant to make working in Exact even easier and enhance the quality of your work. This Al tool will help you navigate the software, answer all your support questions day or night and help you get to grips with new functionalities and processes.
- More options for request rules: You can now use rules in Exact Synergy requests. A template for expense claims was made available this year. You can also perform calculations. For example, you can multiply quantity by price to calculate the total amount.
- Accessibility: We have added various improvements to further improve our software's accessibility in the past few months, such as a text alternative to the logo.
- Support for Microsoft Windows Server 2025.
- The ability was added to enter hours worked per day.
- Synergy Office Integration for the new Outlook.

You can read about these and other innovative developments at:

- 32.182.793 Product Update 505 Exact Synergy Enterprise Release Notes
- 32.742.873 Product Update 506 Exact Synergy Enterprise Release Notes



# 1.16 Exact AEC

# **Exact AEC**

In 2025, it became possible to integrate Exact AEC with Exact RPA. This allows you to set up integrations with Exact Globe+ or Exact Synergy, for example, so you are no longer wasting time transferring data between these systems.



# 1.17 Exact Insights

# **Exact Insights**

Exact Insights enables your organisation to keep track of its figures in real time. It offers seven dashboards with more than 60 apps as standard. This enables you to make quick decisions based on the right insights. Assorted innovations were made available for Exact Insights in 2025, including:

- Introduction of more intuitive dashboards.
- Personalisation of insights based on user roles and preferences.
- Improvements for even greater ease of use.



# 1.18 Exact ProAcc / Exact WinBooks / Exact Venice

#### Exact ProAcc / Exact WinBooks / Exact Venice - Niels

#### **Exact ProAcc Studio**

In Exact ProAcc Studio, we have made a number of changes related to legislation and regulations, such as:

- The annual INTRASTAT codes have been updated.
- The BIC codes for banks have been updated.
- New fields (and additional xml tags) have been added for Intervat.

#### **Exact WinBooks**

For this solution, a number of innovations were made available in 2025 to further increase user-friendliness and to support legislation and regulations, including the ability to receive electronic invoices via Peppol. This enables compliance with the legislation requiring all Belgian VAT-registered businesses to be capable of sending, processing and receiving structured electronic invoices for B2B transactions from 2026. Besides, electronic invoicing allows for swift processing, saving time and money, and use of the secure Peppol network prevents fake invoices. We have also invested in upgrading the software. Finally, legislative adjustments have been made regarding the Luxembourg VAT return and updated Intrastat codes.

#### **Exact Venice**

In Exact Venice, we have made a number of changes related to legislation and regulations, including the ability to receive electronic invoices via Peppol. This enables compliance with the legislation requiring all Belgian VAT-registered businesses to be capable of sending, processing and receiving structured electronic invoices for B2B transactions from 2026. Besides, electronic invoicing allows for swift processing, saving time and money, and use of the secure Peppol network prevents fake invoices. The preview screen has been enhanced with additional options for processing of electronic documents, such as the ability for users to view XML, PDF and other attachments.

Furthermore, legal adjustments have been made regarding VAT returns (proportional figures), Intrastat, Belcotax, FostPlus and the annual accounts.



# 1.19 Exact Proquro

# **Exact Proquro**

We made the following improvements and innovations in Exact Proquro in 2025:

- To guarantee the future quality and performance of Exact Proquro, this application is being entirely rewritten to .NET. This is a modern and powerful software development platform. Many elements have already been completed and more will continue to be added to Exact Proquro in the coming period.
- Introduction of Exact Al Assistant: Your intelligent personal assistant to make working in Exact even easier and enhance the quality of your work. This Al tool will help you navigate the software, answer all your support questions day or night and help you get to grips with new functionalities and processes.
- For our Belgian customers, Peppol BIS Billing 3.0 has been introduced as a format for receiving electronic invoices via Peppol. Registering for the Peppol network has been improved and is easily arranged in Exact Proquro.



# 1.20 Exact SRXP

#### **Exact SRXP**

We made the following improvements and innovations in Exact SRXP in 2025:

- If you link your corporate ICS credit card to Exact SRXP, you no longer have to manually collect receipts and invoices. Importing credit card transactions into Exact SRXP becomes easy and automatic. Similar characteristics are then used to match them to the corresponding receipts. A link between Exact SRXP and credit card company ICS was already possible for Mastercard Operations and Mastercard Corporate. The Visa World Operations Card (Gold) has now been added.
- Introduction of Exact AI Assistant: Your intelligent personal assistant to make working in Exact even easier and enhance the quality of your work. This AI tool will help you navigate the software, answer all your support questions day or night and help you get to grips with new functionalities and processes.
- One Exact Identity is a single sign-on authentication system for accessing Exact SRXP. With One Exact Identity, you can log in to all your Exact solutions with a single username and password. This makes logging in simple, quick and – thanks to two-factor authentication – secure.



# 1.21 Exact Reeleezee

# **Exact Reeleezee**

We made the following improvements and innovations in Exact Reeleezee in 2025:

- Introducing the Exact Al Assistant: Your intelligent personal assistant to make working in Exact Reeleezee even easier and enhance the quality of your work. This Al tool will help you navigate the software, answer all your support questions day or night and help you get to grips with new functionalities and processes.
- One Exact Identity is a new and more secure authentication system for accessing Exact Reeleezee. With One Exact Identity, you can log in to all your Exact solutions with a single username and password. This makes logging in simple, quick and – thanks to two-factor authentication – secure.



# 1.22 Exact Easy Accounting

## **Updated Triodos automated bank feed**

In June 2025, Triodos discontinued its automatic bank feed via Triodos online banking because the feed was outdated and no longer met European PSD2 standards. The Exact PSD2 automated bank feed for Triodos is its replacement.

# New report on cost centre changes

The 'Specific changes' screen includes a report for the 'Cost centre' type in PDF or Excel format, offering insight into the posted changes per cost centre.

## New feature for checking your companies

Ability to check tables for errors and inconsistencies and to correct them.

# Conversion to Exact Online for entrepreneurs too

Besides accountants, entrepreneurs may also convert a company to Exact Online.

#### Creating payment orders in SEPA XML, version 2019

Creating payment orders in the SEPA XML format, version 2019.

# Creating payment conditions: defining your own codes

Ability to define your own code for a new payment condition. Linked external applications, such as Basecone, sometimes require a specific code as a payment condition.

# Mailing via Office 365

Ability to send email from BHG (own mail server) via Office 365, so that customers can disable the Authenticated SMPT option if desired. This login method is less secure than Ouath 2, and Microsoft already leaves it disabled by default to discourage its use.



# 1.23 Exact Multiverse

#### Database user change in Exact Multiverse on-premise

The password for database users has been changed in Exact Multiverse onpremise. Applications with a direct connection to the Exact Multiverse on-premise database can no longer log in as the SYSADM user.

# **Company conversion to Exact Online**

This is now also possible for entrepreneurs using Exact Multiverse Online and for accountants and entrepreneurs in Exact Multiverse on-premise.

# **Updated Triodos automated bank feed**

In June 2025, Triodos discontinued its automatic bank feed via Triodos online banking because the feed was outdated and no longer met European PSD2 standards. As a replacement, an Exact PSD2 automated bank feed for Triodos is available in Exact Multiverse Online.

#### New file selection dialogue

The Windows dialogue box to select a file in Exact Multiverse Online has been replaced by a custom dialogue box for better protection against unauthorised use.

#### Creation of payment and direct debit orders

Creating payment and direct debit orders in the SEPA XML format, version 2019.

# New payment format for Belgian companies

A 'Non-SEPA' option has been added as a replacement for the 'Isabel' format being phased out by the banks.

# New Exact Multiverse Online login method

There is a new login method for Exact Multiverse Online: Azure Virtual Desktop (AVD). It is no longer possible to log in using Citrix.

# Ability to receive e-invoices via Peppol

From 1 January 2026, sending and receiving B2B e-invoices will become mandatory in Belgium.



# Mailing via Office 365

Ability to send email from BHG (own mail server) via Office 365, so that customers can disable the Authenticated SMPT option if desired. This login method is less secure than Ouath 2, and Microsoft already leaves it disabled by default to discourage its use.



# 1.24 Easy HR & Payroll for HR and payroll

# Easy HR & Payroll for HR and payroll

# iDEAL payment of payroll tax return

Online makes it simple for accountants' customers to pay their payroll tax return using iDEAL. You no longer have to set up these payments yourself.

#### **Future-proof calculations**

The calculation engine at the heart of Easy HR & Payroll has been completely overhauled in preparation for future legal and regulatory developments.

# Laws and regulations

We are working tirelessly to deliver an up-to-date payroll application for current laws and regulations, those that will apply starting in 2025 and beyond. For example, we are ready for the income relationship ('inkomstenverhouding', or IKV) in the Netherlands.



# 1.25 Exact Horeko

#### **Exact Horeko**

#### **Fully automatic imports**

Import files can now be loaded fully automatically at preset times. This makes it possible to update prices and add new ingredients to the database efficiently. After each import, an email is sent with clear information on updated, newly added and unchanged ingredients for each supplier.

# **Expanded financial overview**

The financial overview has been expanded with new viewing options per day, week and month. Additionally, you can now see which cash register data is or isn't included in the analysis and have the ability to easily add any excluded items. These improvements ensure greater transparency and control over financial reporting.

#### Fixed prices

It is now possible to specify fixed prices for a certain period, for example due to price agreements with suppliers. This ensures that you are always using the right prices and that the calculated margins for meals are correct.

# Blocking changes in availability

Employee availability can now be locked for a selected period. Once the availability has been entered, modification is no longer possible. This prevents unwanted changes and ensures reliable input when drawing up schedules.



# 2 Service improvements

# 2.1 Free training courses

Exact offers a wide range of free virtual classroom training courses and webinars. We add new content throughout the year. Our interactive training courses help you to use our products with maximum effect. You can also watch the training webinars again at your convenience. These courses can be found on our Customer Support Portal. There are specific training courses available for accountants. These courses are designed to help you make full use of our products' potential as an accountant, including in your interactions with customers.

# 2.2 Exact Al Assistant for your Exact product

Exact Al Assistant is our latest Al innovation. This tool is your personal assistant, making the use of Exact Online and other Exact products such as Exact Globe even easier and more efficient and enhancing the quality of your work. Exact Al Assistant is a conversation-driven tool. That means you communicate with it in 'plain language'. It provides prompt, precise answers to your questions, drawing on the information in our Knowledge Base.

# 2.3 Exact Online Knowledge Base

Our knowledge base has been expanded to include the latest functionalities and provide you with even better support. We have also improved existing articles and FAQs based on actual customer questions.

# 2.4 Exact Online Support Portal for suggestions

We provide a platform where our Exact Online customers can share ideas. You can use it to submit product suggestions and vote on submitted suggestions. It also provides a community for Exact customers to interact with each other.