Rate Adjustments 2025

Overview of Product and Service Improvements

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Contents

1 Product improvements

1.1 Exact Online Accounting (Accountancy)

Accounting: Complete the Smart Closing checklist with ease
We have added a new way to complete your Smart Closing checklists. Once you have completed a checklist, you can now perform the chosen actions in the Smart Closing workflow. Once an action has been carried out, the corresponding documents are created. Examples include a notifications overview, a balance sheet, a PDF report and uploaded files. If you have Exact Online for Office Management or CRM for Accounting and the administration has an active file, these documents are also saved in the administration's file and synchronised with the SharePoint archive.

Accounting: Configuration Monitor
The Configuration Monitor allows you to customise and manage administrative settings from a central location to ensure consistency and uniformity (across multiple administrations).

My[Firm]: improved processing of VAT codes
We have improved the way in which sales invoices are processed in Exact My[Firm]. Previously, the item's VAT code was always used, even if there was another VAT code on the account page. To make your accounting environment more consistent, we have made the following adjustments: The VAT code on the account page now takes priority. If the account page does not mention a VAT code, the VAT code on the item page will be used. If no VAT code has been entered on either page, the field remains blank.

My[Firm]: specify senders for invoicing
When you send an invoice, reminder or quote, you can now choose from multiple senders saved in your administration. Make email invoicing even more convenient by selecting the desired email address from the drop-down menu.

My[Firm]: apply a total discount
You can now apply a total discount to sales invoices and quotes. This can be a percentage or a fixed amount. As an accountant, you first have to select the general ledger account used to enter discounts.

My[Firm]: standard layout editor for sales invoices available to all users
From now on, all Exact My[Firm] users authorised to 'Manage layouts' (Customer Portal) can create and edit standard layouts for sales invoices.

My[Firm]: email notifications about electronic invoices received via Peppol
From now on, all Exact My[Firm] users authorised to 'Select payments and view Accounts Payable Reporting' will receive email notifications about invoices that have arrived via Peppol. As an accountant, you can see which users receive notifications under Administration name > Settings > Electronic invoices.

E-invoicing for customers via the Peppol network
E-invoicing is the future, so we are making all Exact Online administrations Peppol-proof, including for those customers who do not have their own licence. In Collaboration (Extended) for administrations, we are adding digital collaboration via My[Firm], and we can send and receive e-invoices for your customers. The most important changes: ▪ In Collaboration (Extended) for administrations, we are adding digital collaboration via My[Firm] (including the sales invoice add-on) to make it simple for customers to send and receive e-invoices. ▪ We are increasing the number of invoices to be automatically processed from 10 to 15 per month. In Collaboration Extended this amounts to 500 per quarter. ▪ Collaboration includes 10 sales invoices per month (including a payment link and the upgraded layout editor). In Collaboration Extended this amounts to 75 sales invoices per quarter. ▪ You will pay €0.50 for each additional sales invoice. For more information about e-invoicing in the Netherlands, click here. For Belgium, click here.

1.2   Exact Online Office Management

New: Office Management Plus
Exact Online Office Management Plus is an addition to the Exact Online Accounting Suite. This product provides an overview and insight. This edition ensures a flawless flow of all activities at your office. The planning dashboard and task management tool give you control over the worklist and the progress of your services.

1.3   Exact Online Accounting (Entrepreneurs)

Automatic invoice processing as a standard feature of Exact Online
Given the increasing influence of electronic invoicing, which will become a legal requirement in Belgium starting on 1 January 2026, along with growing shortages in the labour market, we have made a number of changes to our standard solutions. The changes and benefits are covered below:

- Our solutions are ready for sending and receiving e-invoices via the Peppol platform as standard.
- From 1 January 2025, you can have all your incoming electronic invoices, PDFs, scans and receipts processed by Exact.
- You decide how many documents you have processed by Exact each month. The first three are included in your Exact Licence.
- Activate a bundle for the number of documents that suits your situation. From 1 January 2025, you will pay €0.39 per processed invoice within the bundle (down from €0.49 in 2024).
- If you process more invoices in a month than are included your bundle, no problem: Exact will also process these for you. We have reduced the price for these additional invoices as well. From 1 January 2025, you will pay €0.50 per invoice not included in your bundle (down from €0.59 in 2024).

Number of sales invoices increased

The number of sales invoices you can send in Essentials has increased from 5 to 25 per month. For each additional invoice above the 25-invoice threshold (in Essentials) or 100-invoice threshold (in Plus), we will reduce the price from €5.50 to €0.50.

Exact integrated payment link [NL only]

The integrated payment link allows you to include a direct link in a sent invoice or reminder, allowing the customer to make a payment quickly using their own bank app or online banking platform. The payment process is fully automated and seamlessly integrated with your financial administration.

Mobile App payments [NL only]

You can use the Exact Online Mobile App to make payments. The app now gives you the option to make a payment. The payment process is fully automated and seamlessly integrated with your financial administration.

Add DKIM records to Exact Online for better security

You can now add DKIM records to Exact Online to make the emails and documents you send with Exact Online even more secure. DomainKeys Identified Mail (DKIM) is a method of email authentication that affixes cryptographic signatures to emails. These signatures are not visible to the email recipients. The recipient's email servers check incoming emails and compare the DKIM signatures with the senders' settings. If the signature is incorrect, the email will be marked as invalid.

Improved IBAN recognition for scanned invoices

We have improved the data processing technique for scanned invoices in Exact Online. Exact Online now recognises the IBAN on a scanned invoice, generates a

bank account in the system based on the information stated on the invoice, and highlights the IBAN on the entry screen. This saves you time and helps you to avoid mistakes.

Search for and complete accounts based on the Chamber of Commerce number

When creating a new account, you can now search by Chamber of Commerce number. You can now rest assured that you are entering the correct data for the account, avoiding the need to type in customer data manually.

The accruals overview has improved

You can now view the accrued/deferred costs and revenue for your sales invoices in the new 'Accruals' overview. The new overview makes it easy for you to gain insight into costs and turnover. You can also see when they were received or spent. enabling you to analyse your annual statement more accurately and understand the profitability of any given financial period.

Costs can be included in sales entries

You can now include costs in sales entries that are treated as purchases in the VAT calculation. You can add costs to sales entries if you enable the 'Allow costs' setting in sales entries. Previously, costs were entered as sale items in sale entries. Under the new setting, costs in sale entries are entered as purchases and the correct VAT calculation is applied.

Improve the quality of customer and supplier data

We have added a new 'Improve data quality' feature for your accounts (Customers and Suppliers) in Exact Online, which is designed to improve the quality of your accounts' master data. It also improves Collaboration's automated account recognition. On the 'Improve data quality' page, you can click on Complete, Merge or Manual entry to complete the account data using your preferred method.

<u>Complete</u>
Suggestions for accounts you can complete are listed here. You can choose to accept or ignore the proposals.

<u>Merge</u>
Possible duplicate accounts are listed here. You can merge them or leave them as they are.

<u>Complete manually</u>
Accounts with limited data, e.g. a missing name or location, are listed here. You can complete the data using a search function.

Add the integrated payment link to a payment reminder
If you activate Exact's integrated payment link in the Accounts Receivable Management feature, a payment link will be added to your payment reminders. This makes the payment process even easier for the payment link's recipient. The payment process is fully automated and seamlessly integrated with your financial administration.

Resending e-invoices via the Peppol network
Starting in September, it has been possible to resend e-invoices via the Peppol network. If an error occurred when the e-invoice was first sent (data error, incorrect address, technical issue, etc.), you can quickly resend it without having to go through the process all over again. This saves time and reduces the risk of manual errors. The law states that the content of an e-invoice cannot be changed.

You can now proactively send account statements to customers
The Accounts Receivable Management feature gives you the option to proactively send account statements that have been automatically generated to customers. An accounts receivables overview shows all outstanding invoices that a customer (debtor) still has to settle with a company. It lists details such as invoice numbers, amounts, due dates and any overdue payments, giving both the company and customer insight into the overall payment status. Automatically generated statements minimise the amount of manual work required to remind customers of outstanding payments.

Add QR code to a sales invoice or payment reminder to make the payment process easier
Exact Online gives you the option to add a QR code to a sales invoice or payment reminder. Sending a QR code with a payment request makes it easier and faster for customers to pay. On scanning the code with their smartphone, they are redirected to the correct payment page. This reduces the risk of errors when entering payment details and makes it more likely that payments are settled on time.

1.4   Exact Online Accounting Premium

Teams 2.0.0 app now available
The Exact Online Premium Teams 2.0.0 app makes it simple to share Exact Online Premium data in Microsoft Teams. It is designed for users to instantly send data from key customers or sales opportunities when in conversations with team members. In addition, users can quickly view data from related Exact Online Premium records on a tab within the Microsoft Teams channels.

We have added the following features to the Exact Online Premium Teams 2.0.0 app:

- Select 'Show as data snapshot' to pin a record to a Teams channel or chat as a tab. This snapshot enables data to be displayed to users who do not have access to Exact Online Premium. Users with access to Exact Online Premium can update the pinned snapshot.
- Use the Message extension to search for a specific record type (account, contact person, item, sales opportunity or project).
- Use the Meeting extension to add records to a Teams meeting as a tab.
- This function allows you to add notes to a meeting, and the Meeting extension will automatically synchronise them with Exact Online Premium.

The following improvements have also been made to the Teams side panel in Exact Online Premium:

- Log in with your Teams account to see linked channels and chats based on your MS Teams access permissions.
- Schedule meetings and view channels and chats associated with an entity record.
- Link a channel to an entity record with the 'Add linked channel' button in the Channels section.
- View files and add them to a selected linked channel.
- Most Exact Online Premium pages have a 'Share in Teams' option in the Share drop-down menu.

Continuous Monitoring (HQ)

Continuous Monitoring covers deviations across multiple administrations. You can set indicators to automatically receive notifications that highlight the deviations found in your administrations, enabling you to then carry out an in-depth analysis of your administrations' data. This allows you to evaluate your business on an ongoing basis, understand critical data and identify potential issues quickly.

Improved navigation in HQ

We have improved the navigation in HQ to allow better access to administration data. In the past, clicking on a hyperlink to administration data in an HQ report would cause you to leave the page. We have now put a new system in place that clarifies the distinction between links that navigate from one HQ page to another and links that load data at company level without losing focus on the HQ page.

Extension properties in Automations

Automate allows you to expand the functionality of Exact Online Premium Editions to better meet your business needs. You can now expand business components based on referenced properties. This allows you to use them in expressions and as conditional or action parameters. For example, if a property is

triggered when you create a sales order, you may want it to be executed only if the ordering account's city is Delft. Alternatively, you may want the account's contact person to be informed.

Apply extensions to selected administrations

You can now select the administrations to which an extension applies when you create or edit the extension. Previously, an extension was applied to all administrations as standard in your Exact Online account. Now, however, you can change the default setting.

Improved HQ Balance Sheet / Profit & Loss page

We have made several improvements to the 'Balance sheet and profit and loss' overview in HQ.

- You can now compare financial results for periods defined by you.
- You can also open the General Ledger Analysis page directly by following the hyperlink in the Closing Balance column.

The General Ledger Analysis page gives you a detailed comparison of the financial results for the selected period based on general ledger accounts with specific classifications. The improvements to this page make it easier for you to conduct a financial analysis and give you more insight at a glance.

View financial transactions of multiple divisions in HQ

As a Premium user, you can now view financial transactions for entries for multiple divisions in HQ. This is useful if you wish to take a look at transactions for a specific customer from multiple administrations.

Predefined Automations

You can now view and import ready-to-use Automations and use them as a basis for your own Automations. This can improve your productivity and make your business processes run more smoothly.

The Automate framework makes it simple to set up Automations based on parameters specified by you. This allows you to automate a wide range of things, such as approval requests, quotes and invoice processing.

Flex extensions

Flex enables you to expand the functionality of the Exact Online Premium editions to suit your business needs. You can customise the standard user experience and functionality to maximise productivity and business performance. In the Exact Online Premium editions, you can now also add buttons to generate Power BI reports and Google Sheets pages in Exact Online.

API traffic insights

You can now receive insight into the activity of your applications straight away by logging API connectivity. This gives you a deeper understanding of various applications' API usage, enabling you to make them as efficient as possible.

New cost centre reports for multiple administrations in HQ

We have introduced cost centre structures to Exact Online Premium, a new feature that allows you to analyse the cost centres of multiple administrations. Use the 'Cost centre structure' filter to view various financial reports, such as general ledger analyses, for the cost centres of multiple administrations.

Flex: support for GUID references in grid columns and more

Previously, you could define a customisable field or custom property, filter or column as a GUID type. The element functioned as a reference to its own entity, allowing it to be browsed within that entity. You can now also use GUID field types in grid columns. This means you can use customisable fields for a wider range of interface elements.

Compare periods with the improved General Ledger Analysis page in HQ

We have introduced a new feature to the General Ledger Analysis page in HQ. You can now view general ledger account results by period by selecting the 'Compare with' filter option at the top of the page. As a result, you receive better insight into your transactions and results.

New Microsoft-approved Exact Online Premium Power BI connector

A new Exact Online Premium Power BI connector is now available for all editions of Exact Online Premium. This gives you access to all Exact Online data in your Power BI reports. The connector is available in Power BI Desktop and Power BI Services. You no longer need to download and install the connector to take advantage of this feature. Likewise, you no longer need to manually indicate that you trust the connector's certificate. Finally, you do not need to install the Power BI connector on the data gateway system.

New input control for Flex extensions

We have added a new 'textarea' input control for string-type custom fields. This function serves a similar purpose to the Comments and Notes fields that are already available on many pages in Exact Online. You can enter text here as desired. You can also click on Time Stamp to add a username, date and time stamp to the field.

Premium product improvements – July

You can now create Automations for purchase entries with final invoice approval serving as the trigger.

You can now view notes for the Accounts Receivable / Accounts Payable Outstanding Items pages across multiple administrations in HQ.

We have added improved filters to the Balance Sheet, P&L, General Ledger Analysis and Cost Centre pages in HQ. It is now easy to filter data on these pages by financial year, a series of periods, cost centre structures and groups. The improved filters give you more control over how your data is presented and help you find the information you need faster.

Smart Closing added to Premium [NL only]

The Smart Closing functionality is now available in HQ. This functionality allows you to create an automated and integrated checklist in terms of accuracy, completeness and reliability across multiple administrations for your monthly financial statements.

Automation error log has been replaced

We have replaced the Automation error log with the Automation runs log. Previously, the error log provided only limited information about exceptions and errors for an executed Automation. The new log provides far more detailed information about your Automations. To further improve the user experience, we relocated the 'Go to next action' buttons in Automate. They were previously located in the Action dialogue box and can now be found on the Automate page.

HQ Balance Sheet / Side by side Profit & Loss view of administrations

We have added a 'By administration' option to the HQ Balance Sheet / Profit & Loss view, which makes it possible to display the selected group of administrations side by side in columns plus as an overall column.

Outstanding items in HQ: search for 'contains' in accounts

You can now search for accounts by name with the options 'contains', 'starts with' and 'equals'.

HQ General Ledger Analysis: search by date

In the list of filters that can be used as part of a general ledger analysis, it is now also possible to search by date, e.g. for checking the cash registers.

HQ Quarterly Presentation of Balance Sheet / Profit and Loss

If Exact Online Premium contains administrations with quarterly and periodic reporting, it is now possible to jointly issue quarterly reports for these administrations.

1.5   Exact Online Construction

File management is now more user friendly

Improvements have been made to file management, making it even easier to manage project documents, photos and files. The improved thumbnail view is even quicker at showing you which project file you are dealing with – without having to actually open the file. In addition to this improved view, you can apply filters and edit or download files in bulk at the same time.

DICO-certified e-invoicing

Exact Online Construction is a DICO-certified partner. Our construction software is now DICO-certified for sending invoices based on DICO version SALES005. By ensuring that your e-invoices meet this standard, you are helping your customers to process their invoices efficiently.

More flexible purchasing based on your operating budget

Exact Online Construction ensures your operating budget is automatically imported from IBIS, allowing you to manage your project and purchasing. We have expanded this feature and made it more flexible. You can now merge several order lines into one. You can also split order lines. Finally, you can create manual order lines without having to import the operating budget again. In short, these added features give you more flexibility when purchasing items based on your operating budget.

More detailed authorisation structure based on branches

In Exact Online Construction, an employee's user rights depend on the department to which they belong. You determine these user rights for each department. If you are working with different branches, regions or administrations, you can now be more detailed in configuring the user rights. You can specify the branches to which each department's employees have access.

Improved budget allocation relating to additional work costs

Registering additional work in Exact Online Construction is simple. For example, additional work can be offered or a sub-project can be created to manage the additional work. It is now also possible to distribute additional work across multiple monitoring codes. This is particularly useful for minor adjustments, such

as the installation of more power sockets or additional tiling work, that fall outside the construction plan.

Change the approver of a purchase invoice with ease

You can now change the approver of a purchase invoice that still needs to be approved. Previously, this was only possible if you had editing rights for an invoice. You can now authorise employees to change the approver of a purchase invoice without them being able to edit the purchase invoice itself. This is useful if you want the project manager to adjust the approval flow of a purchase invoice.

1.6   Exact Online Wholesale Distribution & Manufacturing

Manufacturing: linking materials to specific operations on bills of materials.

A bill of materials lists the materials and process routing with the operations required for repetitive manufacturing. This functionality allows you to plan and execute your manufacturing processes more efficiently. The new work order layout shows all materials linked to a specific operation. This gives you clear insight into the materials required for each operation. You can also commence an operation even if not all of the materials are available for that specific work order.

Wholesale Distribution/Manufacturing Premium: improved Stock Reservation pop-up in sales order entries

We have improved the Stock Reservation pop-up on the Sales Order page to streamline your stock management.
When entering a sales order, the Stock Reservation pop-up now gives you an indication straight away of the assembly order parts that are out of stock. You no longer have to navigate through multiple screens to determine which item is missing.
Furthermore, the Stock Reservation pop-up now only shows sales order lines that are related to stock. When checking the inventory, there is no chance of becoming distracted by lines containing non-physical items, such as digital products or services. You can also filter by Order-driven, Stock-driven, or both.

Wholesale Distribution/Manufacturing Premium: goods receipt now supports cross-docking

We have added cross-docking support to Exact Online for Wholesale Distribution Premium and Exact Online Manufacturing Premium.
If you have back orders (sales order lines with a delivery date in the past), orders that need to be delivered today, or consecutive orders (purchase orders for a specific sales order), it is more efficient to send the receipts directly without first storing them in the warehouse.
Previously, you had to place received items in a receipt location and then move them to a warehouse location, or else store them directly in the usual location. Now you can see which items (and how many) are eligible for cross-docking. This way, you can send them to your customers on the same day.

Introduction of disassembly orders

The assembly order process in Exact Online and the Stock Management app now also supports disassembly orders. You can create a disassembly order to split an item into individual parts and keep it in stock. Previously, you could only generate assembly orders as a means of creating a composite item from assembled items.

A disassembly order allows you to manage your stock intelligently by disassembling a product and selling the parts.

Stock management app available in all editions of Wholesale Distribution and Manufacturing

The stock management app allows you to digitise your warehouse in an accessible way while no longer needing to use paper. The stock management app is now part of all editions of Exact Online for Wholesale Distribution and Manufacturing. You can pick orders, register counts and execute receipts digitally from the Essentials edition and up.

Enter negative order lines

You can now use negative order lines in Exact Online for Wholesale Distribution, allowing you, for example, to return goods following an order or directly settle deposits for empty pallets.

Stock counts processed directly in the stock management app

Previously, counts created in the stock management app always had to be processed separately in Exact Online. This innovative update means you can choose between having counts processed directly or doing so in a separate step. This makes the counts process more flexible. The counts are only processed automatically if the user is authorised to do this.

Registration of unit barcodes

Additional barcodes can now be registered for various purchasing units. This means you can register an additional barcode for external packaging. Thanks to this barcode on the exterior, you no longer need to unpack the delivery to scan the product.

Registration of time and materials on the shop floor

You can now register time and materials from the shop floor in our stock management app. We have added Shop Floor Control features to the app, so you can allocate time to different operations and register the use of materials from the shop floor. You can also use the app to take the finished product from stock.

Improved serial number tracking

If you assemble more than one product, you can now keep track of exactly which serial numbers end up on the manufactured or assembled end product. We have added a new feature to Exact Online for Manufacturing Premium enabling you to link the serial numbers of sub-items to the end product.

1.7 Exact Online Fiscaal

Digital dividend tax

Dividend tax returns can be filed digitally with the tax authorities, well before the paper form is abolished. To help branches fully integrate dividend tax into their digital processes, this type of tax submission can now follow its own workflow, enabling you to set up this process as effectively as possible. We then developed an option to send this digital tax return to external portals.

Direct link from the tax return to tax knowledge base

You can now go directly to the tax knowledge base from a tax return. Exact is now partnering with the tax expert Sdu. For joint customers, you now have direct access to Sdu's tax knowledge base from the tax return. One click on the relevant link will take you straight to the right place, making it easy to access more relevant information when filing a tax return. You get one-click access to practical, up-to-date tax knowledge – invaluable when preparing a tax return or in need of tax advice.

Work smarter and navigate faster

It is now possible to open another created statement from a tax return or annual account. You can do this using the new statement icon in the lower left corner of the tax return or annual accounts. It is also simple to switch to other years, saving you from having to click around extensively several times a day. We have also expanded the breadcrumb trail, the statement overview on the customer card, and the workflow log. The application process for authorisations and deferral arrangements is likewise more user-friendly.

Data analysis expanded through querying and API

Querying allows you to retrieve and filter data from tax returns and tax demands for all your customers. As an example, you can use this data to see which customers are affected by a change in legislation or to create an overview of customers whose assets are at the limit of box 3 and need additional advice.

This year, we added (provisional) tax demands ('Serviceberichten Aanslag', or SBA) to Querying. Furthermore, we have added separate fields, such as debts for associated persons. We have expanded the API to include VAT returns, deferral data and tax demand information. Your office can retrieve this information for further analysis.

Tax collaboration
Many improvements have been made to the PBCL questionnaire functionality. To communicate efficiently with your customers, you can create questionnaires for your customers, e.g. covering the annual tax return. You can also use templates and labels to compile lists for entire customer groups with ease. Another feature is the ability to send multiple questionnaires simultaneously from one central overview. This allows you to work even more efficiently with your customer. You now also have the option to send the dividend tax return to your customer and activate the iDEAL payment link for submitted VAT returns that you send to your customer for their perusal.

1.8   Exact Online Annual Report

Digital collaboration: additional questions from the Work Programme in Exact Online Annual Report
If there are still documents missing after sending a Prepared By Client (PBC) questionnaire or you have additional questions that are required to build your file, you can collect these questions from the work programme and put them to your customer in one go via collaboration. The answers and any uploaded documents are displayed directly alongside the task in your work programme. All you have to do is approve them and include the document as proof in your file.

Optional integration with MS SharePoint from Work Programme in Exact Online Annual Report
If you have SharePoint, you can link it to the work programmes in Exact Online Jaarrekening. It only takes a moment to set up in combination with Exact Online Office Management. You can use it to find, update and exchange the right data for each customer. Folders and documents are linked together intelligently, ensuring all your colleagues always have the latest versions of the required documents.

Revised method in Exact Online Annual Report – Private Individuals
A revised method has been introduced to Exact Online Annual Report based on the following: • a closed reporting system with the column balance sheet as a stepping stone; • driven by a general ledger chart of accounts or the efficient reuse of data. • no-hands reporting where standard templates and smart automation take over your work; • management by exception with business rules that send notifications when necessary. This revised method was the first to be implemented for the annual reports for Private Individuals.

Revised method in Exact Online Annual Report – Micro and Small Enterprises

The revised method based on the principles of a closed reporting system, manage by exception, no-hands reporting and a general ledger chart of accounts has now also been implemented for the annual accounts for Micro and Small Enterprises. This has been done in combination with smart consolidation. It allows you to draw up annual accounts for these customers with minimum effort. At office level, we now also offer extra tools to standardise your own templates for labels, principles, explanations and formulas to match your office's quality requirements and corporate style.

Smarter consolidation in Exact Online Annual Report

Consolidation has been further improved in terms of ease of use, efficiency and insight. The consolidation process is now organised based on the structured organisation chart, allowing for interim consolidations to be organised smartly and efficiently, too. In terms of elimination (group corrections), we use elimination administrations at the right level (node) to ensure that the unconsolidated figures of the (intermediate) holding company are not affected. For large structures, we have improved readability by compressing the interim consolidations in the consolidation statement.

New PDF creator including new corporate style templates for printing annual report

With the introduction of a new PDF creator and corporate style templates, you can now set up 'virtual trays' for letterhead and continuation sheets, making it simple to create the right corporate style for printing the annual reports to PDF.

Note: Initially only available for the revised annual accounts method

Overview of annual report items in Work Programme

Performing a consolidation order efficiently is reliant on gaining insight into the relevant annual account items as part of a single overview. The new annual report items tab now gives you insight into the assessment of the initial figures, a bridging statement, significant events and the work carried out for that item for the purpose of the annual report.

1.9 Exact Online Payroll

Automatic determination of employer's AWF premium, a premium paid into a general unemployment fund ('Algemeen Werkloosheidsfonds', or AWF)

Exact Online Payroll now automatically determines the AWF premium amount (high/low). Previously, you had to set this for each employee. Now, even if the AWF premium has to be changed due to a contract amendment, the AWF

premium is adjusted automatically. There is also a report allowing you to see exactly which premium is applied in which period.

Changes to the 30% scheme

From 1 January 2024, the application of the 30% scheme is limited to a maximum of 233,000 euros. You can enable or disable this in the employee component (in conjunction with the transitional scheme). Furthermore, we have applied the income standard, which includes both the general income standard of slightly over 46,000 euros and the income standard of 35,048 euros for employees under 30 years of age with a master's degree.

Application of minimum hourly wage

Employees with a periodic fixed salary are also subject to the minimum hourly wage. From 1 February 2024, the minimum wage will be calculated hourly rather than monthly. As a result, the minimum hourly wage may vary per month. Go to the employee's salary component and set it to a periodic salary in conjunction with the salary based on the minimum hourly wage.

Improvements to employee and employment wizard

The wizard for creating an employee and employment has been upgraded. Some fields that were not or no longer relevant have been deleted, while other new fields have been added.

Transitional allowance

If an employee leaves the organisation and qualifies for a transitional allowance, you can enter this directly in the 'Exit wizard'. Exact Online Payroll will also suggest the amount of transitional allowance based on the employee's number of years of service.

Improvements to leave function

Previously, you could only change leave requests in the leave overview. You can now also create and submit leave requests directly, thus significantly reducing the number of steps. We have also given the leave request screen a new look, making it even easier to request leave.

Payroll tax return

In the payroll tax return, you can now enter the final tax and contribution reductions for the entire year in one go in a convenient table. This means you no longer need to register this information monthly. What's more, it is even easier for you to send the payroll tax return (in bulk, for example).

1.10 Exact Online HR

Exact Online HR: grouping training courses
You can group training courses to easily see which ones an individual needs to take for a certain position or task. You can also divide a training course into different modules. You can see at a glance who has already completed which modules.

Exact Online HR: setting priority leave rules
If an employee still has both statutory and non-statutory leave available and goes on leave, it is self-evident that you would prefer the statutory leave to be taken first followed by the non-statutory leave. This is why we have now made it possible to set priority rules. We have also added ADV days as a type of leave. You can also indicate whether this type of leave should be used and, if so, when.

1.11 Exact Globe+

Exact Globe+
We recently added the following innovations: ▪ The calculation rules were updated as of 1 January 2024. This means the new amounts for the legal minimum wage and the consequences are now available. ▪ Support for split screen layouts. This can be useful if you have more than one Exact Globe+ window open. You can split the screen in two ways: by dragging it to the side or by pressing the Windows key plus the left or right arrow. ▪ Exact Globe+ now has an updated email engine. Many requested functions have been added since its introduction. For example, users have more freedom to select several email recipients and can use email templates to create cover letters for sales invoices, orders, RTV orders and framework contracts. ▪ Exact Globe+ continues to provide ongoing updates on pending changes to legal requirements in many different countries. ▪ Implementation of performance improvements for various applications ▪ Support for Microsoft Active Accessibility (MSAA) ▪ Globe+ linked to new version of Synergy ▪ Exact Globe+ licence migration has been improved, increasing the number of days before expiration, for example. ▪ Support of email templates for quotes too ▪ Sales Order, Invoice and Quotation connectivity improvements: additional fields are available in Entity Services for these entities ▪ Addition of 'Country of origin' field on the item card and in the layout editor You can read about these and other innovations at: ▪ 31.402.444 (Version 2, Active) - Product Update 503 (Globe+) Release Notes ▪ 31.852.451 (Version 1, Active) - Product Update 504 (Globe+) Release Notes

1.12 Exact RPA

Exact RPA

We have added new options to Exact RPA:
▪ Support for the entity: Private Individuals
▪ New 'Print' action in the Rules Engine
▪ Connecting to SFTP and FTPS with File Provider
▪ Launching applications with the Rules Engine
▪ FID support for Synergy
▪ New entity in Rules Engine (free table): GLMSysRuleTempData
▪ New paid features added:
    o Project Plus
    o HR Plus
    o Document Plus (Multiple Accounts, Multiple Items, Multiple Projects)
    o Word Merge Plus
    o Multiple Approval
    o Request Field Visibility
    o Request Field Editability
▪ Use interactive RPA Views for a Synergy Workspace. You can update data directly from a list you created yourself using the RPA Widget.
 	
For more information and Release Notes, see document 30.943.948

1.13 Exact Financials

Exact Financials
In Exact Financials, we are introducing improvements and new functionalities aimed at benefitting more users and saving time. The options we added include: ▪ Closed period for distributed entries. The 'Closed periods' report can show an 'Unprocessed entries' column. This column now also takes period distributed entries into account, allowing you to see at a glance which closed periods still have distributed entries. ▪ Support for new file formats: the SEPA payment file has been updated to version PAIN.001.001.09. The collection file format has been updated to version PAIN.008.001.08. Transcript definition CAMT 053.001.08 has been added and the XML Audit file updated to version 3.2.1. ▪ Tile with counter widget with selection criteria in workspace. A counter widget shows a number of records as a summary result. From now on, you can also use selection criteria in a counter widget, e.g. the number of active assets. We also continue to support Dutch and Belgian legislation and adjust the software to these systems where necessary. Finally, we are continuing to work on technological improvements, e.g. by supporting the recent version of Progress. You can read about these and other innovative developments at: ▪ 31.845.228 Release Notes Exact Financials Product Update 7.36

> ▪ Release Notes Exact Financials Product Update 7.37

1.14 Exact Synergy

Exact Synergy Enterprise
We work day in, day out to improve Exact Synergy Enterprise so the software meets the latest standards for occupational health and safety links, SIVI/NVS, payroll calculations and returns. The Exact Synergy apps included now have many new functionalities for improved customer, document and user management. Recent additions to Exact Synergy Enterprise include: ▪ New menu styles in the Exact Synergy app. Try the four different menu styles and decide which one you want to use in the app settings. ▪ Create quotes based on WBS rules: you can generate quotes based on the Work Breakdown Structure (WBS) rules that have been defined for the project. ▪ Best Practices allows you to retrieve the correct Personal Mobility Act data via requests. A new report is available in the HR module for this purpose. ▪ Dependency on SQL 2008 components has been removed for the 'ESEDbUpgrade.exe' tool, eliminating the need for these outdated components to be installed first. ▪ Accessibility has been greatly improved, adjusting the contrast ratio for styles and making Workspace Widgets titles readable for screen readers, for example. ▪ A quote's expiry date can be calculated automatically. This has been made dependent on a new CRM setting. ▪ It is possible to use negative quantities and prices in a quote. ▪ A new page has been built to fix errors in Service Management. This can be done as a bulk operation. ▪ The 'Approving hours' screen's performance has been improved. ▪ It is now possible to select an export extension (HTML or XLS) in the general settings for exports of search results. You can read about these and other innovative developments at: ▪ 31.384.020 Product Update 503 Exact Synergy Enterprise Release Notes ▪ 31.865.872 (Version 1, Active) - Product Update 504 Exact Synergy Enterprise Release Notes

1.15 Exact AEC

Exact AEC
In Exact AEC, we have implemented technology adoption and improved integration with Exact Globe+ (64-bit).This means AEC can integrate with the following Globe versions: ▪ EGN

▪ Globe+ 32-bit ▪ Globe+ 64-bit

1.16 Exact Consolidation

Exact Consolidation
In Exact Consolidation, we are implementing improvements and functionalities to make the application more user friendly. Recent additions include: ▪ An all-new look and feel. The new user interface has been developed for maximum user friendliness, paving the way for smoother, more efficient use. ▪ Additional possibilities in the Web Client. You can now build your own KPI dashboard and create multiple dashboards, and it is easier to process elements. In addition to accounts and positions, you can now create, edit and delete formulas, references, total lines and folders in general ledgers.

1.17 Exact Insights

Exact Insights
Exact Insights enables your organisation to keep track of its figures in real time. It offers seven dashboards with more than 60 apps as standard. This enables you to make quick decisions based on the right insights. Assorted innovations were made available for Exact Insights in 2024, including: ▪ New properties panel for styling of certain graphs ▪ More properties in the filter panel ▪ Ability to copy style settings from a graph ▪ Addition of various navigation improvements

1.18 Exact ProAcc / Exact WinBooks / Exact Venice

Exact ProAcc / Exact WinBooks / Exact Venice
Exact ProAcc In Exact ProAcc, we have made a number of changes related to legislation and regulations, such as: ▪ The annual INTRASTAT codes have been updated. ▪ The banks' BIC codes have been updated. ▪ New fields (and additional xml tags) have been added for Intervat. **Exact WinBooks** For this solution, a number of innovations were made available in 2024 to make the application more user friendly and to support laws and regulations. We have also invested in upgrading the software.

Exact Venice
In Exact Venice, we have made a number of changes in conjunction with the laws and regulations.

1.19 Exact Proquro

Exact Proquro
Exact Proquro gives you control over all your organisation's costs. You control your expenses through a proactive approval process, improve compliance based on a purchasing workflow, and increase your margins by gaining more insight into your costs. To guarantee the future quality and performance of Exact Proquro, this application is being entirely rewritten to .NET. This is a modern and powerful software development platform. Many elements have already been completed and more will continue to be added to Exact Proquro in the coming period.

1.20 Exact SRXP

Exact SRXP
We made the following improvements and innovations in Exact SRXP in 2024: ▪ Mileage registration for the Dutch Work-Related Personal Mobility Act. There are three ways to do this in Exact SRXP. The method that suits you best depends on your current configuration and integration. ▪ Expansion of tag functionality: you can now link tags to one or more categories. ▪ Implementation of various improvements to optimise Exact SRXP's performance

1.21 Exact Reeleezee

Exact Reeleezee
An entrepreneur can now convert an administration to Exact Online. We have also worked on One Exact Identity, so it can be used to log in to Reeleezee by the end of 2024.

1.22 Boekhoud Gemak

Boekhoud Gemak
New feature: File totals A new overview for insight into the totals of existing files along with the underlying financial years and relevant general ledger accounts, with the option of exporting the data to Excel. In the overview, you can zoom in on the period totals of a specific file or focus on changes in the relevant general ledger account for a certain financial year. **New menu entry: Specific changes** There is a new 'Specific changes' menu entry designed for the quick, simple retrieval of changes in all or specific cost centres or files. **Specific period totals: new Balance column** The table showing the period totals of a cost centre or file has a new 'Balance' column for the amounts in the Debit & Credit columns. **Add attachment to outgoing order confirmation and invoice email.** It is now easier to add an attachment to outgoing emails for order confirmations or invoices. The attachment can now be dragged into a frame. **Security: scan for additional attachment to outgoing email** If a file is selected as an attachment when you send an order confirmation or invoice, the file will first be scanned for possible viruses. This scan is also performed when you import a bank statement file or upload a purchase invoice in UBL or PDF format. If the selected file does contain a virus, a message will appear stating that the file contains a virus and cannot be attached, imported or uploaded. **New feature: conversion to Exact Online for Accountants** A new feature allows accountants to convert an internal/in-house administration into a new administration in Exact Online. **Link existing Exact user to Boekhoud Gemak** It is also possible to use an existing Exact account (One Exact Identity) from another Exact product (for example Exact Online Tax) in Boekhoud Gemak.

1.23 Exact Multivers

Exact Multivers
It is now possible to execute additional checks when closing projects. Furthermore, - the laws and regulations for Dutch and Belgian administrations have been updated. - The VAT return for Belgium has been expanded to include proportional figures.

> - The process for creating payment orders and sending e-invoices has been updated.
> - The Citrix Workspace (for Exact Multiverse Online) is better protected against unauthorised use now that the current Windows Explorer has been replaced by different one.

1.24 Exact Multivers & Boekhoud Gemak API

Exact Multivers & Boekhoud Gemak API
The popular CustomerInfoList, SupplierInfoList and ProductInfoList objects have been expanded in the Exact Multiverse & Easy Accounting API. We have also updated the WebAPI developer portal and introduced a landing page showing all relevant information.

1.25 HR & Salaris Gemak

HR & Salaris Gemak
iDEAL payment of payroll tax return Online makes it simple for accountants' customers to pay the payroll tax return via iDEAL. You no longer have to prepare these payments yourself. Calculation ready for the future The calculation engine at the heart of HR & Salaris Gemak has been completely overhauled to ensure we are ready for future developments with regard to laws and regulations. Laws and regulations We are working tirelessly to deliver an up-to-date payroll application for current laws and regulations, those that will apply starting in 2025 and beyond. For example, we are ready for the income relationship ('inkomstenverhouding', or IKV) in the Netherlands.

2 Service improvements

2.1 Free training courses

Exact offers a wide range of free virtual classroom training courses and webinars. We add new content throughout the year. Our interactive training courses help you to use our products with maximum effect. You can also watch the training webinars again at your convenience. These courses can be found on our Customer Support Portal. There are specific training courses available for accountants. These courses are designed to help them make full use of our products' potential, including in their collaboration with customers.

2.2 Exact Online Knowledge Base

We have incorporated the latest functionalities into our knowledge base, so we can provide you with even better assistance. We have also improved existing articles and FAQs based on actual customer questions.

2.3 Customer Support Portal ideas and Exact Online Community

We provide an ideas and community platform for our Exact Online customers. They can use it to submit product suggestions and vote on submitted suggestions. There is also a community where Exact customers can come into contact with each other.

2.4 Exact Assistant in Exact Online

Exact Assistant is our latest AI innovation. This tool is your personal assistant. It makes working in Exact Online even easier and more efficient and improves the quality of your work. Exact Assistant is a conversation-driven tool, meaning you can use 'normal language' and it does not just provide simple responses, but can also think along with you and help to solve your problems.