

PRIVACY STATEMENT



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PRIVACY STATEMENT

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DEFINITIONS

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For Belgium this is: Exact Software Belgium N.V., Koningin Astridlaan 166, 1780 Wemmel.

For Germany this is: Exact Software GmbH, Vogelsanger Str. 76, 50823 Köln. For the Netherlands this is: Exact Software Nederland B.V., Molengraaffsingel 33, 2629 Delft. For the United Kingdom this is: Exact Software (UK) Ltd., 3rd Floor, Viewpoint, 240 London Road, Staines, Middlesex, TW18 4JT, United Kingdom.

For the Unites States this is: Exact Software North America LLC, 8800 Lyra Driva, Columbus, OH 43240. “You” and “Your” refers to the individual or (legal) entity that wishes to use the App. “the App” refers to the Exact Online application for the supported mobile devices running Android. “Web Application” refers to the Web Application Exact Online.

“Authorized Exact Online Customer” is the individual (of the legal entity), or the (legal) entity who has entered into an Exact Online Agreement with Exact. “Exact Online Agreement” can also be a Controlled Release Agreement. “(Personal) Data” refers to (company) address details, names, e-mail addresses, etc. which can be related to persons and is stored in Your account in the Web Application.

WHAT WE DO WITH YOUR (PERSONAL) DATA

When using this App we may collect and process (Personal) Data about Your use of this App, information about the device and the hosting environment of Exact You are using. This and the technologies used are described in more detail below.

After You sign in to the App for the first time, your username and password are stored encrypted and You will stay signed-in, but have the option to terminate the use of the App by disabling access in “User settings” of the Web Application.

YOUR RESPONSIBILITIES

You have the option to submit (Personal) Data through the App in Your Web Application. You are responsible to inform the data subjects of Your use of their (Personal) Data, and if necessary, to obtain their consent for such use.

When using the App You are responsible to comply with the legal requirements of the country/ies where You use it. This includes compliance with the legal requirements of the countries where the data subjects reside.

We use (Personal) Data submitted through the App or through the Web Application to provide a way for You to communicate with Us. As also described in the Exact Online Agreement We store Your (Personal) Data in order to establish, maintain and manage our contractual relationship with You, and in order to provide services to You, as well as respond to Your requests.

WHO ELSE MAY HAVE ACCESS WHERE TO YOUR (PERSONAL) DATA

For the above mentioned reasons we may share Your (Personal) Data submitted by the App with affiliated Exact companies, trustworthy business partners, service vendors, authorized third-party agents or contractors in order for You to use the App and for Exact to provide requested services or transactions, customer support and/or to provide service or product related information to You.

Where (Personal) Data submitted via the App may be stored and processed is subject to Your Exact Online Agreement. In general Your (Personal) Data is stored in the UK, when You have entered into an Exact Online Agreement within the EEA. Your (Personal) Data is stored in the United States, when You have entered into an Exact Online agreement in the United States.

Due to the existing legal, regulatory, and security environment, We may be required, under certain circumstances, to disclose aggregate level and/or personally identifiable information submitted to Us through the App. We will use reasonable efforts to limit such disclosures to the following circumstances: (i) where We believe in good faith that it is required to do so in response to a subpoena or other legal process; (ii) where reasonably required to do so in order to maintain, update or otherwise implement Our data security measures, equipment, technical operations and the like; (iii) where reasonably necessary to identify, contact, or bring legal action against persons or entities to preserve and/or enforce Our rights, including but not limited to enforcing the End- User License Agreement of this App; (iv) protect and defend Our rights or property; or (v) in urgent circumstances to protect the personal safety of the public or of users of the Exact products, services, and Exact websites.

GOOGLE ANALYTICS

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Us at:

In written: Exact Group B.V., Privacy Officer, Molengraaffsingel 33, 2629 JD Delft, P.O.Box 5066, 2600 GB Delft, The Netherlands or any of the respective Data Controllers mentioned above.

By e-mail: security@exact.com

Exact will comply with such requests as soon as commercially reasonable or determined by statutory law. In order to ensure the safety of Personal Data, please note You will be subject to providing sufficient evidence of Your identity at the time of any such request before any Personal Data records will be made available by Exact.

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